



Covid 19 – contingency

TRUSTED NOVUS BANK OPEN FOR BUSINESS ALTHOUGH BANKING HALL DOORS STILL REMAIN CLOSED

With the continuing impact of the COVID-19 pandemic on Gibraltar, Trusted Novus Bank keeps the Main Street doors to its Banking Hall closed. However the Bank remains open for business.

Access to the Banking Hall service must be organised with an appointment as this helps the Bank organise visitors and minimise personal contact with others. Clients with appointments can access the Banking Hall via the side door in Bedlam Court.

The “lockdown” imposed by the Gibraltar Government in the early hours of Tuesday 24th March, has of course had negative impact on the economy and on the financial position of local businesses and individuals.

Trusted Novus Bank continues to offer its support to the Gibraltar community. During these challenging times, it is vital that clients maintain a close relationship with their bank. The advice to clients is to proactively assess what impact the current disruption may have on their personal and business finances, and make contact with their Relationship Manager to discuss their concerns. Trusted Novus Bank will prioritise clients that anticipate financial difficulties and assist in any way possible.

Trusted Novus Bank emphasises to clients that visits to the Bank should be avoided where possible and encourages contact via phone or other electronic means so as to minimise face-to-face contact thereby avoiding potential effects of contagion.

Direct contact details for Relationship Managers is available in www.trustednovusbank.gi.

Alternatively you can contact:

Switchboard	+350 2000 3000
Card Services	+350 200 59241
Netbank Helpdesk	+350 300 59244

info@trustednovusbank.gi